

## Warranty Terms and Conditions

ComfortClick d.o.o. with its office at Meskova 4, 1000 Ljubljana, Slovenia, other contact information is available at: [www.comfortclick.com](http://www.comfortclick.com) (hereinafter „the Manufacturer“) guarantees that the device sold (hereinafter: „the Device“) is free from material and manufacturing defects.

The Manufacturer shall be responsible for malfunctioning of the Device resulting from physical defects inherent in the Device that cause its operation to be incompatible with the specifications within the period of:

24 months from the date of purchase by the consumer,  
12 months from the date of purchase by a business customer (the consumer and business customer are further collectively referred to as „Customer“).

The Manufacturer shall remove any defects revealed during the guarantee period, free of charge, by repairing or replacing (at the sole discretion of the Manufacturer) the defective components of the Device with new or regenerated components. The manufacturer reserves the right to replace the entire Device with a new or regenerated device. The Manufacturer shall not refund money paid for the device.

Before making a complaint, the Manufacturer recommends using the online support available at <http://www.comfortclick.com/-Support>

In order to make a complaint, the Customer should contact the Manufacturer via the email: [support@comfortclick.com](mailto:support@comfortclick.com).

The faulty device shall be provided by the Customer with complete standard equipment and documents proving its purchase.

The cost of transporting the Device shall be covered by the Customer. For unjustified complaints, Manufacturer may charge the Customer with costs related to the case.

Defects shall be removed within 30 days from the date of delivering the Manufacturer. The guarantee period shall be extended by the time in which the Device was kept by Manufacturer.

Manufacturer shall not accept a complaint claim when:

- the Device was misused or the manual was not observed,
- the Device was provided by the Customer incomplete, without accessories
- it was determined that the fault was caused by other reasons than a material or manufacturing defect of the Device
- the guarantee document is not valid or there is no proof of purchase,

The guarantee shall not cover:

- mechanical damages (cracks, fractures, cuts, abrasions, physical deformations caused by impact, falling or dropping the

- device or other object, improper use or not observing the operating manual);
- damages resulting from external causes, e.g.: flood, storm, fire, lightning, natural disasters, earthquakes, war, civil disturbance, force majeure, unforeseen accidents, theft, water damage, liquid leakage, battery spill, weather conditions, sunlight, sand, moisture, high or low temperature, air pollution;
- damages caused by malfunctioning software, attack of a computer virus, or by failure to update the software as recommended by the Manufacturer;
- damages resulting from: surges in the power and/or telecommunication network, improper connection to the grid in a manner inconsistent with the operating manual, or from connecting other devices not recommended by the Manufacturer.
- damages caused by operating or storing the device in extremely adverse conditions, i.e. high humidity, dust, too low (freezing) or too high ambient temperature. Detailed permissible conditions for operating the Device are defined in the operating manual;
- damages caused by using accessories not recommended by the Manufacturer
- damages caused by faulty electrical installation of the Customer, including the use of incorrect fuses;
- damages caused by Customer's failure to provide maintenance and servicing activities defined by Manufacturer
- damages resulting from the use of spurious spare parts or accessories improper for given model, repairing and introducing alterations by unauthorized persons;
- defects caused by operating faulty Device or accessories.

The guarantee shall not cover natural wear and tear of the Device and its components listed in the operating manual and in technical documentation as such elements have a defined operational life.

The Device Guarantee shall not exclude, limit or suspend the Customer's warranty rights.

The Manufacturer shall not be liable for damages to property caused by defective device. The Manufacturer shall not be liable for indirect, incidental, special, consequential or punitive damages, or for any damages, including, inter alia, loss of profits, savings, data, loss of benefits, claims by third parties and any other damages arising from or related to the use of the Device.

## Technical Data

**Frame Size:** 298 mm x 181,5 mm x 2 mm (WxHxD)

**Flush mounted box size:** 290 mm x 167 mm x 50 mm (WxHxD)

**Frame color:** black, white

**Touch panel:** Lenovo Tab M10 Plus G3

**Display:** 10.6" (2000 x 1200) IPS

**CPU:** Mediatek Helio G80

**OS:** Android 13

**Power:** 100-240V 50/60 Hz

**Power consumption:** approx. 10 W

**Product nr.:** CC-BW-3 (Bobcat White) / CC-BB-3 (Bobcat Black)

# Bobcat



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Herby, ComfortClick d.o.o. declares that the device is in compliance with Directive 2014/30/EU.



Device labelled with this symbol should not be disposed with other household wastes. It shall be handed over to the applicable collection point for the recycling of waste electrical and electronic equipment.

Thank you for buying ComfortClick products.  
For any additional information please visit [www.ComfortClick.com](http://www.ComfortClick.com).



**ComfortClick d.o.o.**  
[www.comfortclick.com](http://www.comfortclick.com)  
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# Bobcat Quick Manual

## 1. About

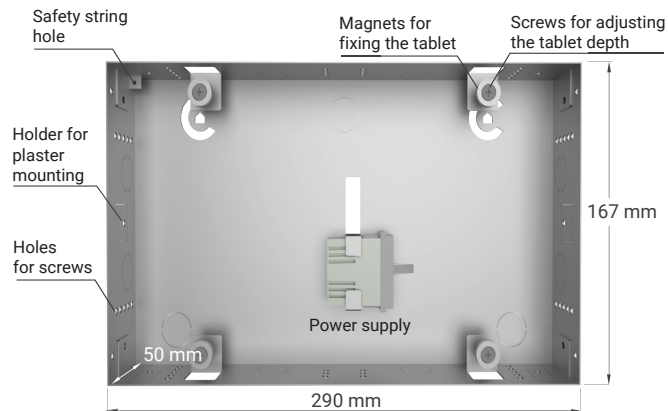
Bobcat is a 10" Android wall panel which can be used as a central controlling unit for your smart home or internal intercom unit.

## 2. Specifications

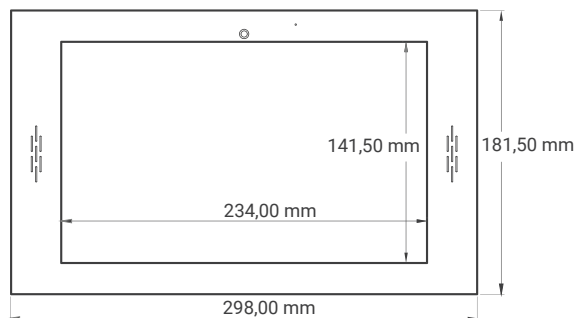
### Exploded-view



### Flush mounted box

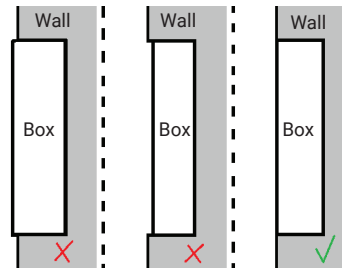


### Frame



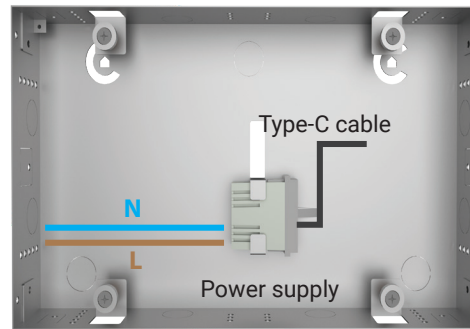
## 3. Installing the flush mounted box

Once the touch screen is disassembled, the flush mounted box can be installed into the wall. In case of drywall, you can use the pre-drilled holes, to fix the box in place. Make sure, that the box is aligned horizontally and vertically.



## 4. Connecting to power supply

Before connecting mains to the power supply, make sure to switch off the circuit breaker for the touch panel circuit in building distribution box. To provide power to the tablet, connect the included power supply to your mains. Connect power supply directly to the mains.



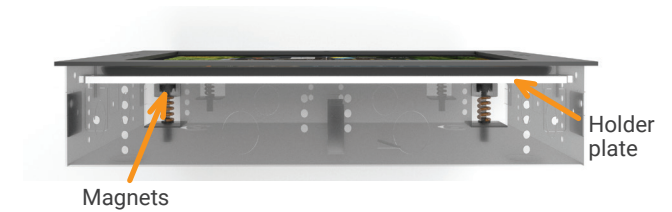
## 5. Adjust the depth of the tablet and attach the safety string

Adjust the screws in order to achieve the correct depth so that the tablet and frame will be aligned with the wall surface. Attach the safety string.



## 6. Installing the touch panel

Make sure that the holder plate is in contact with the magnets.



## 7. Turning the panel on / off

To turn on the panel, press and hold the power button until you see the welcome logo.

Power button on the tablet



## 8. Connecting to WiFi

In order to control your building using the wall panel, connect the panel to your local wireless network. Open bOS Client app and connect to your bOS Server. For more information visit [www.comfortclick.com](http://www.comfortclick.com). Check network settings for any network limitations.

## ! Miscellaneous

Mounting of the product should only be done by authorized qualified personnel and electrician. ComfortClick cannot be held responsible for products that were damaged during assembly. An examination by technical personnel is necessary.